



Service Agreement

Terms and Conditions

1. Tabby & Ginger Pet Sitting agrees to provide pet sitting, dog walking and other applicable pet care services in a reliable, caring, and trustworthy manner. In consideration of the services and as an express condition thereof, the client expressly waives and releases Tabby & Ginger Pet Sitting from all claims against the company, its owners, and representatives, except those arising from negligence or wilful misconduct on the part of Tabby & Ginger Pet Sitting Company.
2. Client agrees to notify Tabby & Ginger Pet Sitting of any concerns within 24 hours of completion of services.
3. Client agrees to pay all charges accrued for services rendered. Client understands that payment in full is due within 48 hours prior to the time of the commencement of services unless explicitly agreed upon supplementary payment terms.
4. Tabby & Ginger Pet Sitting shall exercise all precautions against sickness, injury, escape, loss, accidents or death of Client's pet(s). Tabby & Ginger Pet Sitting is not responsible for sickness, injury, escape, loss accidents or death of Client's pet(s) unless caused through negligence or wilful misconduct on the part of Tabby & Ginger Pet Sitting.
5. Client represents and warrants that pet(s) are currently vaccinated and microchipped in accordance with all current laws and regulations.
6. Tabby & Ginger Pet Sitting will follow the directions of the Veterinary Release Form in the case a pet should become injured or sick.
7. Client accepts responsibility for all medical expenses and other damages resulting from an injury to the Pet Sitter, other persons or other animal(s) caused by the Client's pet(s) or negligent act. Client agrees to indemnify, hold harmless and defend Tabby & Ginger Pet Sitting in the event of a claim by any person injured or otherwise damaged by Client's pet(s) or negligent act.
8. Tabby & Ginger Pet Sitting reserves the right to charge a cancellation fee of 100% of the scheduled visits for services cancelled with less than 24 hours' notice prior to the scheduled service.
9. Tabby & Ginger Pet Sitting reserves the right to terminate this contract at any time if the Pet Sitter, in his/her sole discretion, determines that the Client's pet(s) poses a danger to the health or safety of itself, other pets, other people or the Pet Sitter. If concerns prohibit the Pet Sitter from caring for the pet, Tabby & Ginger Pet Sitting will attempt to contact the Client to arrange alternative care. If the Client cannot be contacted, the Client authorises Tabby & Ginger Pet Sitting to place the pet in a licensed kennel with all charges and fees arising to be the responsibility of the Client.
10. Tabby & Ginger Pet Sitting reserves the right to refuse service to any client, at any time, for any reason.
11. This document gives Tabby & Ginger Pet Sitting and its representative's authorisation to enter the Client's listed address as needed to perform agreed upon services.
12. Client expressly gives Tabby & Ginger Pet Sitting the authority to employ a locksmith on their behalf and to promptly reimburse Tabby & Ginger Pet Sitting for all costs incurred in the event of a malfunction of the lock, keys, or automatic door opener.
13. Tabby & Ginger Pet Sitting is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract.
14. Client agrees to properly secure the home prior to leaving the premises. Tabby & Ginger Pet Sitting will re-secure the home to the best of its ability at the end of each visit.
15. In the case of an emergency, severe weather conditions or a natural disaster, the Client authorises Tabby & Ginger Pet Sitting to use reasonable judgment for the care and wellbeing of Client's pet(s). Tabby & Ginger Pet Sitting will make reasonable efforts to maintain service during these conditions but reserves the right to adjust the schedule of service based on the sole discretion of the Pet Sitter.
16. Tabby & Ginger Pet Sitting Company is not responsible for any damages beyond the control of the Pet Sitter.
17. Client is responsible for supplying the necessary equipment and supplies needed for the care of their pet(s) including, but not limited to, a well-fit sturdy harness or collar and leash for walks or in case of emergencies, poop bags, pet food, medications, identification tags, litter boxes, cat litter, pet bedding and cleaning supplies. Client authorises any purchase of necessary for the satisfactory performance of duties. Costs of all purchases and related service fees will be reimbursed to Tabby & Ginger Pet Sitting within 14 days.
18. Client authorises the use of pet(s) pictures on website and social media or promotional purposes, unless stated otherwise.
20. Client authorises this contract to be valid approval for services to permit Tabby & Ginger Pet Sitting to accept all future in person, telephone, online, mail or email reservations and provide services without additional signed contracts or written authorizations.
21. The Term of this document apply to all pets owned by the client, including all new pets that the customer obtains on or after the date this document was signed, with updated pet information as required.

I have read, understood, and agree to the above terms and conditions. By Signing below, I am accepting this document as a contractual agreement.

Printed Name

Client Signature/Date